



Report of the Head of Policy, Performance and Improvement

Meeting: Culture and Leisure Scrutiny

Date: 10 December 2007

Subject: Performance Report Quarter 2 2007/08

Electoral Wards Affected:

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1 Executive Summary

- 1.1 This report discusses the key performance issues considered to be of corporate significance identified for the Culture and Leisure Scrutiny Board as at end September 2007. In addition, the report also includes a predicted CPA score for 2007/08 and a performance table detailing all PI's for this Board.

2 Purpose of the Report

- 2.1 The purpose of this report is to present the key areas of under performance at the end of Quarter 2 (1st July to 30th Sept 2007).

3 Background Information

- 3.1 This 'highlight report' has been prepared in readiness for the Accountability process, which includes the CLT meeting on 30th October 2007, Leader Management Team on 1st November 2007 and Overview and Scrutiny Committee on 6th November; separate reports will be prepared for each of the scrutiny boards in readiness for the November/December cycle of meetings.
- 3.2 The issues discussed in this report have been identified because performance in these areas impacts upon one or more of the following; the delivery of effective services, the delivery of our corporate priorities; our CPA score; or our ability to deliver efficiency savings. This report is supported by detailed PI information.
- 3.3 Any improvement in assessment scores should potentially have a positive impact on the council's Direction of Travel assessment and overall CPA Star Rating.

4 CPA Performance issues

4.1 The table below summarises our predicted CPA scores for February 2008.

	Direction of Travel	Star Category	Corporate Assessment	Level 1 Services			Level 2 Services			
				Use of Resources	Children & Young People	Social Care (Adults)	Benefits	Culture Service Assessment	Environment Service Assessment	Housing Service Assessment
CPA 2006	Improving Adequately	3 star	3	3	3	3	3	2	3	3
CPA 2007 (provisional)		3 star	3	3	3	3	3	2 (Provisional)	3 (Provisional)	3 (Provisional)

4.2 The CPA 2007 provisional score is based on, the category scores allocated in 2006, and our best informed judgement of our performance over the last year. This information will be updated as and when assessment scores are confirmed during 2007/08. Scores highlighted in grey have been confirmed.

4.3 The Audit Commission have confirmed the PIs which are to be included in the 2007 CPA Service Assessments and the thresholds to be used to calculate the scores. The above Culture, Environment and Housing service assessment scores have been updated to reflect this. Please note that these scores are still subject to verification by the Audit Commission.

4.4 At this stage we are unable to make an informed judgement as to our predicted Direction of Travel score.

5 Scrutiny Board Performance Issues – Culture and Leisure

5.1 In Quarter two there are no significant performance issues to report within the Culture and Leisure portfolio. The number of pupils visiting museums and galleries in organised groups remains relatively low. However, this issue was reported in the previous quarter and improvements are not expected until quarter four.

6 Recommendations

6.1 It is recommended that the Culture and Leisure Scrutiny Committee considers the Quarter 2 performance information and highlight any areas for further scrutiny.